



## Royal Sovereign Warranty Information

### Who Is Providing the Warranty?

This warranty is provided to you by Royal Sovereign, which warrants all parts of this mini-split air conditioner, as described below.

### Is Registration Required?

There is no product registration, please keep your receipt to show proof of purchase.

### What Units Does This Warranty Not Cover?

This warranty does not apply to:

- Units that are not installed by a registered HVAC contractor.
- Units that do not adhere to all applicable federal, state, and local codes, policies, and licensing requirements.
- Units that are installed outside of the continental United States.
- Units that are operated in incomplete structures.

### What Problems Does This Warranty Cover?

This warranty covers defects in materials and workmanship that appear under normal use and maintenance

### What Problems Does This Warranty Not Cover?

Royal Sovereign is not responsible for:

- Damage or repairs required as a consequence of faulty installation on or application.
- Damage as a result of floods, fires, winds, lightning, accidents, corrosive atmosphere, or other conditions beyond Royal Sovereign's control.
- Damage or the need for repairs arising from the use of components or accessories not compatible with this unit.
- Normal maintenance as described in the installation and operating manual, such as cleaning of the coils, filter cleaning and/or replacement, and lubrication.
- Parts or accessories not supplied or designated by the manufacturer.
- Damage or the need for repairs resulting from any improper use, maintenance, operation, or servicing.
- Damage or failure of the unit to start due to interruption in electrical service or inadequate electrical service.
- Any damage caused by frozen or broken water pipes in the event of equipment failure.
- Changes in the appearance of the unit that do not affect its performance.
- Replacement of fuses and replacement or resetting of circuit breakers.
- Damage or the need for repairs resulting from the use of unapproved refrigerant types or used or recycled refrigerant.

### When Does Warranty Coverage Begin?

Warranty coverage begins on the "installation date." Proof of installation is required to obtain warranty coverage. If the date the unit is originally installed cannot be verified, the warranty date begins on the date of purchase.



### How Long Does Warranty Coverage Last?

This limited warranty lasts for a period up to 2 YEARS from the original installation date of the unit. If the date the unit is originally installed cannot be verified, the warranty lasts two years from the date of purchase. This warranty does not continue after the unit is removed from the location where it was originally installed. The replacement of a part under this warranty does not extend the warranty period. In other words, Royal Sovereign warrants a replacement part only for the period remaining in the applicable warranty that commenced on the installation date.

### What Will Royal Sovereign Do to Correct Problems?

Royal Sovereign will furnish a replacement part, without charge for the part only, to replace any part that is found to be defective due to workmanship or materials under normal use and maintenance. Furnishing of the replacement part is Royal Sovereign's only responsibility under this warranty and the furnishing of the replacement part is the owner's only remedy. THE OWNER AGREES THAT THESE REMEDIES ARE THE OWNER'S EXCLUSIVE REMEDIES FOR BREACH OF ALL WARRANTIES, EXPRESS OR IMPLIED.

### What Won't Royal Sovereign Do to Correct Problems?

Royal Sovereign will not pay for:

- Labor, freight, or any other cost associated with the service, repair, or operation of the unit.
- Electricity or fuel costs, or increases in electricity or fuel costs, for any reason, including additional or unusual use of supplemental electric heat.
- Lodging or transportation charges.
- Refrigerant.

WHETHER ANY CLAIM IS BASED ON NEGLIGENCE OR OTHER TORT, BREACH OF WARRANTY OR OTHER BREACH OF CONTRACT, OR ANY OTHER THEORY, NEITHER ROYAL SOVEREIGN NOR ANY OF ITS AFFILIATES (INCLUDING BUT NOT LIMITED TO ANY AFFILIATE THAT IS THE MANUFACTURER OF THIS UNIT) SHALL IN ANY EVENT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, LOSS OF USE OF A UNIT, EXTRA UTILITY EXPENSES, OR DAMAGES TO PROPERTY. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion may not apply to you.

### How Can the Owner Receive Warranty Service?

If there is a problem with the unit, contact a licensed contractor. To receive a replacement part, a licensed contractor must send the defective part to Royal Sovereign. For more information about the warranty, contact Royal Sovereign Customer Support at (+1) 800-397-1025 or email: [info@royalsovereign.com](mailto:info@royalsovereign.com).